

The Proprietor
"Hot And Spicy",
36 New Road,
Spalding,
Lincolnshire
PE11 1DN

Trading Standards Service
Unit 1
Gilbert Drive
Endeavour Park
Boston PE21 7TQ
Tel: (01522) 552490
Fax: (01522) 554558
Email: tradingstandards@lincolnshire.gov.uk

Our ref: 018810

31 January 2020

Dear Sir

Re: Description "Ham & Pineapple" Pizza

~~I write further to my visit to your premises on 23/1/20. You may recall that I spoke to you at the time.~~

My colleague ordered a "ham and pineapple" pizza. She was subsequently served with what she believed to be a ham & pineapple pizza. Later you confirmed that you do not provide ham on pizza and that it was in fact turkey. To your credit all the menus in the shop do state "turkey" and there is no reference to ham. However, if a customer orders ham you should make it clear that you do not, and cannot, provide ham and that it will be turkey.

I hope this clarifies the position.

If you need any further assistance please do not hesitate to contact me using the information below.

Yours faithfully



A.Wright
Principal Trading Standards Officer
Direct Dial: 01522 550827
Email: andy.wright@lincolnshire.gov.uk

WESTERN POWER DISTRIBUTION

Serving the Midlands, South West and Wales

THIS IS AN IMPORTANT NOTICE AND IS NOT JUNK MAIL

Hot & Spicy Indian Takeaway (or The Occupier)
36, New Road
Spalding
PE11 1DN

Isaac Newton Way
Alma Park Industrial Estate
Grantham
South Lincolnshire
NG31 9SD

Our Reference:
INCD-21833-D

Telephone: (9am-4pm Mon to Fri)
Telephone: (outside normal hours)
Textphone/Minicom:

01476 863030
0800 6783 105
0845 6012318
30 January 2020

Dear Customer,

We need to reschedule the interruption to your electricity supply.

We are sorry if this causes you any inconvenience. If you have any queries, would like further information about, or if you are dependent on electricity for medical reasons, please get in touch with us.

ORIGINAL DATE & TIME	From: 11:00 on Wednesday, 5th February 2020 Until: 16:00 on Wednesday, 5th February 2020
NEW DATE & TIME	From: 18:00 on Wednesday, 5th February 2020 Until: 23:00 on Wednesday, 5th February 2020 (PLEASE NOTE - we expect to complete our work within the timescale but due to factors which may arise on the day the times are approximate.)
WHERE?	The power cut will affect 36, New Road, , Spalding, PE11 1DN MPAN: 1100000824161
WHY?	Following a recent fault or problem which may have caused a problem with your electricity supply, we are planning to carry out work to repair part of the Low Voltage underground cable network supplying your area. This work is being carried out to ensure that the system continues to operate safely and also to minimise the risk of power cuts in the future. Unfortunately, to do this work in safety, we need to make the cables dead; which will temporarily interrupt the supply to your premises.
ADVICE	Although electrical products should cope with a short supply interruption, we advise that you switch off and unplug potentially sensitive electrical appliances such as computers and cable/satellite systems before the electricity goes off. You may also need to consider your property alarm systems. Further advice can be obtained by visiting our website www.westernpower.co.uk/Planned-Interruptions

Yours faithfully,



Tomasz Paradowski, Team Manager

Western Power Distribution (East Midlands) plc.
Registered in England and Wales No. 2386923
Registered Office:
Avonbank, Feeder Road, Bristol BS2 0TB

Western Power Distribution (West Midlands) plc.
Registered in England and Wales No. 3600574
Registered Office:
Avonbank, Feeder Road, Bristol BS2 0TB



TEL: 01775 760100 0

FAST & FREE DELIVERY

Spalding & Surrounding Villages on orders over

Spalding, Poole Hill, Spalding Common	£7.00	30
Frindsbury, Whiston, Park Hill, Corbett, West Prudibuck	£9.00	30
Deeping St Nicholas, Sullereth, Tongue End, Weston Hills	£12.00	30
Gedney, Moulton, Moulton Chapel, Moulton Sea End, Quadsby, Sullereth Sea End, Whynhall	£14.00	30
Donnington, Sutton, Bicker, Crowland, Spalding Bospate, Gossberton Church	£18.00	30

ORDER VIA THE APPS FOOD

**THIS ESTABLISHMENT DOES NOT SELL HAM
IN ANY OF OUR DISHES**

POLITE NOTICE

PLEASE KEEP QUIET
WHEN LEAVING
THESE PREMISES
TO AVOID
DISTURBING THE
LOCAL RESIDENTS
THANK YOU

CCTV-HOMEPROTECT Limited



Site: Address 5 Parkin Road Cowbit, Spalding Lincolnshire PE12 6AN
Head Office: 130 Old Street London EC1V 9BD
Info@cctv-homeprotect.co.uk - sales@cctv-homeprotect.co.uk
ceo@cctv-homeprotect.co.uk or. 07530761470 24 hours

Bill To	Receipt #	004713GB. PAID IN FULL
Mr Rais Abbas Hot and Spicy 36 New Road Spalding PE11 1DN	Receipt Date	29/01/2020

DESCRIPTION	AMOUNT
DVR/NVR 8 Channel with 6 dome 5MP CCTV as requested on the 28th-01-2020	260.00
60 Months warranty + free updates within T&C's Further 12 months can be purchased for £45.00 PA	0.00
Removal Sub standard Non Cat6 and replace with grade A Cat6 Installation (Removal trunk wire £100)and refit Cat6	357.70
CCTV 24/7 - 365 Hard Drive Purple	51.00
2 Wall signs long life anti fade and 1 small window / door	2.30
RECEIPT TOTAL	£ 671.00

Terms & Conditions

cctv-homeprotect and cctv-farmprotect Registered Number 12343026
Our unit and cameras are covered under our warranty of 60 months on this unit under our T&C's. The Cat6 Cable has a life of 15+ years should it fall through work related amendments on your property we are happy to replace the cable at cost and a standard fitting charge of £10PH
We hope you are happy with your unit and the ease of knowing your Business is monitored 24/7 if we can be of any help please do not hesitate to contact us on the following:
info@cctv-homeprotect.co.uk - sales@cctv-homeprotect.co.uk
ceo@cctv-homeprotect.co.uk or. 07530761470 24 hours

CCTV RECORDING GUIDE

Enter menu right click mouse

Enter : admin

Password :

Enter Video playback by left click of mouse.

Top right-hand calendar select date that is in green.

The select channel = what cameras.

Then select timeline from 00.00 to 23-59 of that day.

Press play:

If you wish a recording, put usb stick into back of usb on the main box.

Press Backup.

You can then place into a laptop or PC and record to CD ROM for viewing.

To exit this press, exit at the bottom.

CCTV RECORDING GUIDE on EseeCloud

Click on app, see below your system cameras (playback)

Enter the desired time and channel of camera

Press play. Or go to three lines top right side and Backup

Then go to the main screen and press (me) bottom right
(Screenshot/Recording)

Choose file video. Look top right and see Conex 3 dots in lines then choose whom to send it too, via text, email or other from your smart device: